

# There is someone at the door ?

## Watch out for cunning thieves

### Some good advice when there is a ring at your door

- Try to identify who is at your door (look through the peephole, the window) and if possible with the door-chain on.
- If the individual claims to be part of a known company, check to see where their vehicle is. Most of the vehicles used by official companies bear logos (SWDE, Belgacom, Electrabel, Luminus, ...). It might help you in identifying your visitor.
- Ask the visitor for a means of identification. If you have any doubt call the company he pretends to be part of or call **around the clock** :

**SHAPE Federal Police (065 44 3334)**

or

**SHAPE International Military Police (065 44 3333)**

- None of the door to door representatives that come from a serious company should ask you for money. Should you have to pay for any reason, ask to get an invoice and pay through the bank account.
- Do not trust door to door salesmen. Don't get ripped off. Speak with your neighbours, they might recommend some vendors you can rely on (farmers selling their products, bakers, i.e.) Living in Belgium is still safe, but as with anywhere, take some precautions. Know who the driver is when you have heating oil delivered at home for the heating system.

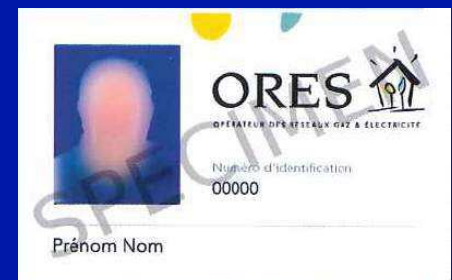
### Moreover

- Do not keep too much money at home, leave the money in a bank account.
- Do not keep jewellery or valuable items at home, keep them in a safe in a bank.
- List all serial numbers of your electric devices, cameras, computers, ... and keep the list in the safe or a safe place (not on the hard disk of your computer).
- Do not tell a police officer where your hidden places are if he wants to double check (he might be a fake policeman).
- Do not leave the car keys in the hallway within reach.

### Following are some examples of means of identification



Belgian Police (Federal and Local)



ORES (Gas and electricity)



SDWE (Water Company)



Belgacom



VOO (Teledistribution)



**Never hesitate  
to contact the Police**

**We aim to please**